

# **Your Information. Your Rights. Our Responsibilities.**

THIS NOTICE OF PRIVACY PRACTICES FOR PROTECTED HEALTH INFORMATION (“NOTICE”) DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice is effective as of July 1, 2026.

The terms of this Notice apply to Jushi Inc, its parents, subsidiaries, affiliates, “doing business as” operations (e.g., d/b/a “Beyond Hello”, “Nature’s Remedy”, “NuLeaf”, etc.), and its employees (collectively “Jushi,” “we,” and/or “us”). Jushi will use and disclose (share) certain health information of patients as necessary to carry out treatment, payment, and health care operations as permitted by law and for the purposes described below.

There may be a provision of state law that relates to the privacy of your health information that may be stricter (or more protective of you) than a standard or requirement under federal law, and we will comply with the stricter (or more protective) standard.

## **Your Rights**

You have the right to:

- Get a copy of your paper or electronic medical record (e.g., medical marijuana purchase history)
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we’ve shared your information
- Get a copy of this Notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

## **Your Choices**

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition or status as a medical marijuana patient
- Provide disaster relief
- Share your information as detailed below

## **Our Uses and Disclosures**

We may use and share your information as we:

- Treat you
- Run our organization
- Receive payment from you for products/services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers’ compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

## **Your Rights**

**When it comes to your health information, you have certain rights.** This section explains your rights and some of our responsibilities to help you.

### **Get an electronic or paper copy of your medical record**

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

### **Ask us to correct your medical record**

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

### **Request confidential communications**

- You can ask us to contact you in a specific way (for example, home, office, or cell phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

### **Ask us to limit what we use or share**

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no,” for example, if it would affect your care. If we agree to your request, we may still share this information in the event that you need emergency treatment.

### **Get a list of those with whom we’ve shared information**

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

### **Get a copy of this privacy notice**

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly. This Notice is also available at [www.beyond-hello.com/notice-of-privacy-practices/](http://www.beyond-hello.com/notice-of-privacy-practices/).

### **Choose someone to act for you**

- If someone has authority to act as your personal representative, such as if someone has your medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

### **File a complaint if you feel your rights are violated**

- You can complain if you feel we have violated your rights by contacting us using the information at the end of this Notice.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting <https://www.hhs.gov/hipaa/filing-a-complaint/index.html>.
- We will not retaliate against you for filing a complaint.

## Your Choices

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation

*If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*

In these cases we never share your information unless you give us written permission (including by signing up for Jushi's voluntary loyalty rewards program(s)):

- Marketing purposes
- Sale of your information

In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

If we have your substance use disorder patient records, subject to 42 CFR part 2, we will give you clear and obvious notice in advance and a choice about whether to receive fundraising communications that use your Part 2 information.

## Our Uses and Disclosures

### How do we typically use or share your health information?

We typically use or share your health information in the following ways.

#### **Treat you**

We can use your health information and share it with other professionals who are treating you, as allowed by law.

*Example: A doctor treating you asks us for information related to your care.*

#### **Run our organization**

We can use and share your health information to run our business, improve your care, and contact you when necessary.

*Example: We use health information about you to manage your treatment and products/services.*

#### **Receive payment from you for products/services**

We can use your health information to receive payment from you for products/services or to check that the correct amount was charged for products/services.

*Example: We may share payment information with your designated caregiver and, if otherwise applicable, to any health insurance plan or similar third-party payor.*

### How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes.

In all cases, including those listed below, if we have substance use disorder patient records about you, subject to 42 CFR part 2, we cannot use or share information in those records in civil, criminal, administrative, or legislative investigations or proceedings against you without (1) your consent or (2) a court order and a subpoena.

### **Help with public health and safety issues**

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

### **Do research**

We can use or share your information for health research.

### **Comply with the law**

We will share information about you if state or federal laws require it, including with the state department of health (or similarly-named agencies in your particular state), state department of business regulations (or similarly-named agencies in your particular), other state or local agencies, and U.S. Department of Health and Human Services if those agencies want to see that we're complying with applicable law.

### **Respond to organ and tissue donation requests**

We can share health information about you with organ procurement organizations.

### **Work with a medical examiner or funeral director**

We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

### **Address workers' compensation, law enforcement, and other government requests**

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

### **Respond to lawsuits and legal actions**

We can share health information about you in response to a court or administrative order, or in response to a subpoena, complying with any applicable procedural requirements.

## **Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
  - For Illinois medical cannabis patients, we also let the Illinois Department of Financial and Professional Regulation ("IDFPR") know at [FPR.medicalcannabis@illinois.gov](mailto:FPR.medicalcannabis@illinois.gov) and the Illinois Department of Public Health ("IDPH") at [DPH.medicalcannabis@illinois.gov](mailto:DPH.medicalcannabis@illinois.gov) know of breach, to the extent required by law.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.
- We will not share any substance abuse treatment records without your written permission, except in extremely limited situations such as research activities if certain conditions are met, medical emergencies, audit evaluation activities, and court order.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).

## **Changes to the Terms of this Notice**

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

## **For Further Information**

To exercise your rights, for questions, or further assistance regarding this Notice, you may contact the Privacy Officer by email at [privacy@jushico.com](mailto:privacy@jushico.com), by telephone (561.237.8642), or by writing to:

Jushi Inc.  
301 Yamato Road, Suite 3250  
Boca Raton, Florida 33431

I have read and agree to The Notice of Privacy Practices for Protected Health Information:

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Customer Name Printed

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Date

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Signature